



Contact: Carol Beekman, Public Information Officer  
(951)727-3512 or [cbeekman@jcsd.us](mailto:cbeekman@jcsd.us)

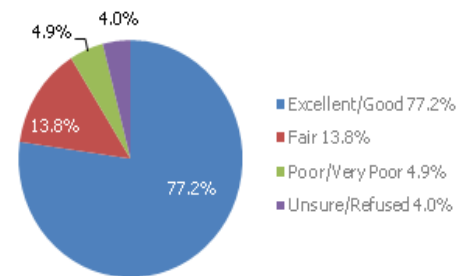
11201 Harrel Street  
Mira Loma, CA 91752

### JCSD COMMUNITY SURVEY RESULTS Recent Poll Demonstrates Improvement in Public Perception

MIRA LOMA, Calif., May 6, 2010 – Results from Jurupa Community Services District’s (JCSD) 2010 Community Survey, performed by Probolsky Research LLC, were recently announced.

The District’s marks for job performance have improved significantly since 2006, increasing some 46% with a total of 77% in 2010 giving the District “excellent” or “good” marks.

Moreover, nine out of ten respondents feel that JCSD provides reliable and trustworthy service, an increase of 22.7% since 2006.



Respondents rate overall quality of water as the most important feature to them and three-quarters are satisfied with the quality of water provided by the District.

Nine out of ten respondents gave the District high marks (“excellent” or “good”) for park maintenance. Respondents perceive a concerted effort to reduce regional graffiti, with 62% saying that the response to graffiti in their community has improved over the past eighteen months.

JCSD General Manager Eldon Horst said, “We’re very happy to see these results, which reflect the direction the JCSD Board of Directors took to make improvements in the District’s management, financial and organizational structures. These improvements, along with the recent upgraded rating by bond underwriters, indicate the Strategic Plan is on target and that our customers recognize these positive changes.”

From Tuesday, March 16 through Saturday, March 20, 2010 Probolsky Research conducted a telephone survey of ratepayers within the Jurupa Community Services District. Results of the study provide the District with an empirical assessment of how the District and District services are viewed by ratepayers, identify specific areas of success and target opportunities for improvement. (For the entire report, see the JCSD website at [www.jcsd.us](http://www.jcsd.us))

(more)

Probolsky Research LLC ([www.probolskyresearch.com](http://www.probolskyresearch.com)) specializes in opinion research on behalf of local and regional governments in the Western United States. The firm's experience includes extensive work on issues relating to community satisfaction, annexation, taxation, infrastructure, development, redevelopment, elections, economic development, transportation, education, health care and rate structures.

Founded in 1956, The Jurupa Community Services District (JCSD) is a public agency known as a Special District, governed by a 5-member, elected, Board of Directors. JCSD is responsible for providing water, sewer and street lights for over 91,000 people and for maintaining more than 130 acres of parks and over 25 miles of frontage landscape in an unincorporated, 48-square-mile region of western Riverside County. For more information, visit the web site at [www.jcsd.us](http://www.jcsd.us).

###